



Appalachian Regional Healthcare

CHAPLAINCY SERVICES

Director Sam Stacy



***ARH Chaplaincy Services-
Connecting Patients and Staff
with the God of Grace, Mercy
and Peace***

Emergency Room Chaplaincy



Goal of Presentation

- All-encompassing scope of emergency room chaplaincy
- Patient Care
- Family Care
- Staff Care

Scope

- What are we here for?
 - Nurture the living
 - Family
 - Staff
 - Care for the wounded
 - Patients
 - Honor the dead
- As chaplains we are a constant reminder that God exists in times of chaos—Calm peaceful presence

Patient Care

- First and foremost, prayer!
- Are they conscious
- Speak with them (if possible)
- Help them feel confident in the staff that will assist in their healing

Family Care

- Ask front desk if family has arrived
- Carefully approach the family to introduce yourself
- Do NOT provide any information about the patient (let the doctors and nurses present the information)
- Be present as the doctor presents the difficult information to the family if requested.

Staff Care

- Observe the staff that has been working with the patient for stressors.
- Are they acting indifferent? Emotionally detached?
- Are they presenting with signs of emotional fatigue?
- Be present with them and make sure they are coping appropriately with the situation.

Biblical Support

➤ Strength for the Chaplain

- Be still and know that I am God. Psalms 46:10
- Blessed be to the God and Father of our Lord Jesus Christ, the Father of mercies and the God of all comfort, who comforts us in all our afflictions, so that we may be able to comfort those who are in any affliction, with the comfort with which we ourselves are comforted by God. (2 Corinthians 1:3-4)

➤ Strength for the Survivor/Family

- Blessed are those who mourn, for they will be comforted. (Matthew 5:4)
- And my God will supply every need of yours according to his riches in glory in Christ Jesus. (Philippians 4:19)
- Peace I leave with you; my peace I give to you. Not as the world gives do I give to you. Let not your hearts be troubled, neither let them be afraid. (John 14:27)

Conclusion

- We are representatives of God in the tough times, people forget sometimes that God exists and our calm presence helps to deescalate the situations
- Be still and know...
- Be observant and present

Questions???